MS-ID D	own for REQ I	_oad	TYCOM Requis	ition Re	view	MCA	Requisition Review				
PC Requis	sition Scrub		Available for A	C/FTS A	pplications	CMS	-ID Command Comme	nts Only (No Application	ns allow	ed)	
etailers M	ake Selections		CMS-ID Down f	or Main	tenance	CMS	-ID Down for REQ Cycl	le Alignment (2100 - 23	30 CST)		
				CMS-ID	Down for System	Proce	ssing				
					APRIL 201	8					
SUN	NDAY	MONDAY	TUESDAY		WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
2100 - 2300 (CDT)	1	2	REQ Cycle Alignment	3	1730 - 2200 (CDT)	4	5	6			
2100 - 2300 (CDT)	8	9		10		11	12	13	1130 - 1330 (CDT)		1
2100 - 2300 (CDT)	15	16		17	1730 - 2200 (CDT)	18	19	20	1130 - 1330 (CDT)		2
2100 - 2300 (CDT)	22	23		24		25	26	1700 (CDT) 1800 <b>27</b>	1130 - 1330 (CDT)	1400 - 2200 (CDT)	2
2100 - 2300 (CDT)	29	30									
					MAY 2018	8					
SUN	NDAY	MONDAY	TUESDAY		WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
				1	1730 - 2200 (CDT)	2	3	4			
2100 - 2300 (CDT)	6	7		8		9	10	11	1130 - 1330 (CDT)		1
2100 - 2300 (CDT)	13	14		15	1730 - 2200 (CDT)	16	17	18	1130 - 1330 (CDT)		•
2100 - 2300 (CDT)	20	21		22		23	24	25	1130 - 1330 (CDT)	1400 - 2200 (CDT)	2
2100 - 2300 (CDT)	27	HOLIDAY 28	REQ Cycle Alignment	29	1730 - 2200 (CDT)	30	31				

HELPDESK HOLIDAY SCHEDULE

28 May - Monday (Memorial Day) - Minimal Staff

MS-ID Do	wn for REQ L	oad	TYCOM Requi	sition Re	eview	MCA	Requisition Review					
PC Requisi	ition Scrub		Available for A	AC/FTS A	Applications	CMS	-ID Command Commer	nts Only (No App	licatio	ns allowe	d)	
etailers Ma	ke Selections		CMS-ID Down	for Main	tenance	CMS	-ID Down for REQ Cycl	e Alignment (21	00 - 23	30 CST)		
				CMS-ID	Down for System	Proce	ssing					
					<b>JUNE 201</b>	8						
SUNI	DAY	MONDAY	TUESDAY		WEDNESDAY		THURSDAY	FRIDAY		SA	TURDAY	_
				= Una	available for CMS	-ID BB	D Phase 1C Release					
									1			
2100 -	3	4		5		6	7		8	1130 -		
2300 (CDT)										1330 (CDT)		
2100 - 2300 (CDT)	10	11		12	1730 - 2200 (CDT)	13	14		15	1130 - 1330 (CDT)		
2100 - 2300	17	18		19	(СЫ)	20	21	1700 1800 (CDT) (CDT)	22	1130 - 1330	1400 - 2200	Ī
(CDT) 2100 -	24	25		26	1730 -	27	28		29	(CDT) 1130 -	(CDT)	
2300 (CDT)					2200 (CDT)					1330 (CDT)		
					<b>JULY 201</b>	8						
SUNI	DAY	MONDAY	TUESDAY		WEDNESDAY		THURSDAY	FRIDAY		SA	TURDAY	_
2100 - 2300 (CDT)	1	2		3	Holiday	4	5		6	1130 - 1330 (CDT)		
2100 - 2300 (CDT)	8	9		10	1730 - 2200 (CDT)	11	12		13	1130 - 1330 (CDT)		
2100 - 2300 (CDT)	15	16		17		18	19		20	1130 - 1330 (CDT)		
2100 - 2300 (CDT)	22	23	REQ Cycle Alignment	24	1730 - 2200 (CDT)	25	26	1C Release 1900 CS		1130 - 1330 (CDT)	1400 - 2200 (CDT)	
2100 - 2300 (CDT)	29	30		31								

HELPDESK HOLIDAY SCHEDULE

4 July - Wednesday (Independence Day) - Minimal Staff

MS-ID Dov	vn for REQ L	oad	TYCOM Requis	ition Re	eview	MCA	A Requisition Review					
PC Requisiti	ion Scrub		Available for A0	C/FTS A	pplications	CMS	6-ID Command Comme	nts Only (	No Applica	ions allow	ed)	
etailers Mak	e Selections		CMS-ID Down fo	or Main	tenance	CMS	S-ID Down for REQ Cycl	e Alignm	ent (2100 - :	2330 CST)		
				CMS-ID	Down for System	Proce	essing					
					<b>AUGUST 20</b>	18						
SUND	AY	MONDAY	TUESDAY		WEDNESDAY		THURSDAY	F	RIDAY	SA	TURDAY	
				= Una	available for CMS	ID BB	D Phase 1C Release					
						1	2		3	3		
2100 - 2300 (CDT)	5		6	7	1730 - 2200 (CDT)	8	9		1	1130 - 1330 (CDT)		
2100 - 2300 (CDT)	12		13	14		15	16		1	1330 (CDT)		Í
2100 - 2300 (CDT)	19		20	21	1730 - 2200 (CDT)	22	23	1700 (CDT)	1800 <b>2</b> (CDT)	1330 (CDT)	1400 - 2200 (CDT)	2
2100 - 2300 (CDT)	26	;	27	28		29	30		3	1		
SUND	AV	MONDAY	TUESDAY	SI	PTEMBER	201	8 THURSDAY		DIDAY		TUDDAY	
SUNDA	AY	MONDAY	TUESDAY		WEDNESDAY		THURSDAY	<u> </u>	RIDAY	1130 - 1330 (CDT)	TURDAY	
2100 - 2300 (CDT)	2		3	4	1730 - 2200 (CDT)	5	6		7	1330 (CDT)		
2100 - 2300 (CDT)	9		10	11		12	13		1	1330 (CDT)		_
2100 - 2300 (CDT)	16		17	18	1730 - 2200 (CDT)	19	20		2	1330 (CDT)	1400 - 2200 (CDT)	ľ
2100 - 2300 (CDT)	23		24	25		26	27		2	1130 - 1330 (CDT)		2
2100 - 2300 (CDT)	30											

HELPDESK HOLIDAY SCHEDULE

3 September - Monday (Labor Day) - Minimal Staff

MC ID D (								requisition scrub pe				
MS-ID Down for	REQ L	oad		TYCOM Requisi	tion I	Keviéw	MC	A Requisition Review				
C Requisition So	rub			Available for AC	/FTS	Applications	CMS	S-ID Command Comme	nts Only (No Applicatio	ns allow	ed)	
etailers Make Sele	ections			CMS-ID Down fo	or Ma	intenance	CMS	S-ID Down for REQ Cyc	le Alignment (2100 - 23	30 CST)		
					CMS-II	Down for System	Proc	essing				
						OCTOBER 2	018					
SUNDAY		MONDAY		TUESDAY		WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
			1	REQ Cycle	2	1730 -	3	4	5			6
				Alignment	_	2200 (CDT)	ľ	·				Ĭ
2100 - 2300 (CDT)	7	Holiday	8		9		10	11	12	1130 - 1330 (CDT)		13
2100 - 2300 (CDT)	14		15		16	1730 - 2200 (CDT)	17	18	19	1130 - 1330 (CDT)		20
2100 - 2300 (CDT)	21		22		23		24	25	1700 (CDT) 1800 <b>26</b>	1130 - 1330 (CDT)	1400 - 2200 (CDT)	27
2100 - 2300 (CDT)	28		29		30	1730 - 2200 (CDT)	31					
	-				- 1	NOVEMBER 2	2018	3				
SUNDAY		MONDAY		TUESDAY		WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
								1	2	1130 - 1330 (CDT)		3
2100 - 2300 (CST)	4		5		6	1730 - 2200 (CST)	7	8	9	1130 - 1330 (CST)		10
2100 - 2300 (CST)	11	Holiday	12		13		14	15	16	1130 - 1330 (CST)	1400 - 2200 (CST)	17
2100 - 2300 (CST)	18		19		20	1730 - 2200 (CST)	21	Holiday <b>22</b>	23	1130 - 1330 (CST)		24
2100 - 2300 (CST)	25			REQ Cycle Alignment	27		28	29	30			

#### HELPDESK HOLIDAY SCHEDULE

8 October - Monday (Columbus Day) - Minimal Staff

12 November - Monday (Veterans Day) - Minimal Staff

22 November - Thursday (Thanksgiving) - Minimal Staff

MS-ID I	Down for REC	2 Load	TYCOM Requisition	Review	MCA	Requisition Review					
PC Requ	uisition Scrub		Available for AC/FTS	Applications	CMS-	ID Command Comme	nts Only (	No Application	ons allow	ed)	
etailers I	Make Selections	s	CMS-ID Down for Ma	aintenance	CMS-	ID Down for REQ Cycl	e Alignm	ent (2100 - 23	330 CST)		
			CMS	ID Down for Syster	n Proces	ssing					
				DECEMBER							
SI	UNDAY	MONDAY	TUESDAY	WEDNESDAY	'	THURSDAY	F	RIDAY	SA	TURDAY	
2100 - 2300 (CST)	2	3	4	1730 - 2200 (CST)	5	6		7	1130 - 1330 (CST)		
2100 - 2300 (CST)	9	10	11		12	13		14	1130 - 1330 (CST)	1400 - 2200 (CST)	·
2100 - 2300 (CST)	16	17	18	1730 - 2200 (CST)	19	20	1700 (CST)	1800 <b>21</b> (CST)	1130 - 1330 (CST)		2
2100 - 2300 (CST)	23	24	Holiday <b>25</b>		26	27		28	1130 - 1330 (CST)		2
2100 - 2300 (CST)	30	31									
				JANUARY 2							
Sl	UNDAY	MONDAY	TUESDAY	WEDNESDAY	,	THURSDAY	F	RIDAY	SA	TURDAY	
			Holiday <b>1</b>	1730 - 2200 (CST)	2	3		4	1130 - 1330 (CST)		
2100 - 2300 (CST)	6	7	8		9	10		11	1130 - 1330 (CST)		
2100 - 2300 (CST)	13	14	15	2200 (CST)	16	17		18	1130 - 1330 (CST)		
2100 - 2300 (CST)	20	Holiday 21	22		23	24		25	1130 - 1330 (CST)	1400 - 2200 (CST)	
2100 - 2300 (CST)	27	28	REQ Cycle Alignment	1730 - 2200 (CST)	30	31					

#### HELPDESK HOLIDAY SCHEDULE

25 December - Tuesday (Christmas Day) - Minimal Staff

1 January - Tuesday (New Year's Day) - Minimal Staff

21 January - Monday (Birthday of Martin Luther King, Jr.) - Minimal Staffing

MS-ID	Down for RE	Q Load	TYCOM Requisition R	eview	MCA	Requisition Review				
IPC Req	uisition Scrub		Available for AC/FTS	Applications	CMS-	ID Command Comments	Only (No Applicatio	ns allowe	ed)	
etailers	Make Selection	s	CMS-ID Down for Mai	ntenance	CMS-	ID Down for REQ Cycle A	Alignment (2100 - 23	30 CST)		
			CMS-II	Down for Systen	n Proces	ssing				
				FEBRUARY:						
S	SUNDAY	MONDAY	TUESDAY	WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
							1			
2100 -			_			-		1130 -		
2300 (CST)	3	4	5		6	7	8	1330 (CST)		
2100 - 2300 (CST)	10	11	12	1730 - 2200 (CST)	13	14	15	1130 - 1330 (CST)		
2100 - 2300 (CST)	17	HOLIDAY 18	19	(333)	20	21	22	1130 - 1330 (CST)	1400 - 2200 (CST)	2
2100 - 2300 (CST)	24	1700 (CST) 1800 <b>25</b>	26	1730 - 2200 (CST)	27	28		(22.)	(001)	
( /				MARCH 20	19					
S	SUNDAY	MONDAY	TUESDAY	WEDNESDAY		THURSDAY	FRIDAY	<b>SA</b> 1130 -	TURDAY	
							1	1330 (CST)		
	3	4	5		6	7	8	1130 - 1330 (CST)		
2100 - 2300 (CDT)	10	11	12	1730 - 2200 (CDT)	13	14	15	1130 - 1330 (CDT)		
2100 - 2300 (CDT)	17	18	19		20	21	22	1130 - 1330 (CDT)	1400 - 2200 (CDT)	ľ
2100 - 2300 (CDT)	24	25	26	1730 - 2200 (CDT)	27	28	29	1130 - 1330 (CDT)		,
2100 - 2300 (CDT)	31									

#### HELPDESK HOLIDAY SCHEDULE

18 February - Monday (Washington's Birthday) - Minimal Staff

MS-ID D	own for REQ I	Load	TYCOM Requ	uisition Revi	ew	MCA	Requisition Review				
PC Requis	sition Scrub		Available for	AC/FTS App	olications	CMS-I	ID Command Comme	nts Only (No Application	ns allow	ed)	
etailers M	lake Selections		CMS-ID Dowi	n for Mainte	nance	CMS-I	ID Down for REQ Cycl	le Alignment (2100 - 23	30 CST)		
				CMS-ID Do	own for Systen	n Proces	ssing				
					APRIL 201	19					
SUN	NDAY	MONDAY	TUESDA	Υ	WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
		1	REQ Cycle Alignment	2		3	4	5			
2100 - 2300 (CDT)	7	8		9	1730 - 2200 (CDT)	10	11	12	1130 - 1330 (CDT)		1
2100 - 2300 (CDT)	14	15		16		17	18	19	1130 - 1330 (CDT)		2
2100 - 2300 (CDT)	21	22		23	1730 - 2200 (CDT)	24	25	1700 (CDT) 1800 <b>26</b>	1130 - 1330 (CDT)	1400 - 2200 (CDT)	2
2100 - 2300 (CDT)	28	29		30							
					MAY 201	9					
SUN	NDAY	MONDAY	TUESDA	ΥY	WEDNESDAY		THURSDAY	FRIDAY	SA	TURDAY	
						1	2	3	1130 - 1330 (CDT)		
2100 - 2300 (CDT)	5	6		7	1730 - 2200 (CDT)	8	9	10	1130 - 1330 (CDT)		1
2100 - 2300 (CDT)	12	13		14		15	16	17	1130 - 1330 (CDT)		,
2100 - 2300 (CDT)	19	20		21	1730 - 2200 (CDT)	22	23	24	1130 - 1330 (CDT)	1400 - 2200 (CDT)	2
2100 - 2300 (CDT)	26	HOLIDAY <b>27</b>	REQ Cycle Alignment	28		29	30	31			

HELPDESK HOLIDAY SCHEDULE

27 May - Monday (Memorial Day) - Minimal Staff

CMS-ID Dov	wn for REQ L	oad .	TYCOM Requisition F	Review	MCA	Requisition Review						
IPC Requisit	ion Scrub		Available for AC/FTS	Applications	CMS	-ID Command Comme	nts Only	(No Appl	icatio	ns allowe	ed)	
etailers Mak	ce Selections		CMS-ID Down for Mai			-ID Down for REQ Cyc	le Alignm	nent (210	0 - 233	30 CST)		
			CMS-II	D Down for System	Proce	essing						
				<b>JUNE 201</b>	9							
SUND	AY	MONDAY	TUESDAY	WEDNESDAY		THURSDAY		FRIDAY		SA	TURDAY	
2100 - 2300	2	3	4	1730 - 2200	5	6			7	1130 - 1330		
(CDT)				(CDT)						(CDT)		
2100 - 2300	9	10	11		12	13			14	1130 - 1330		
(CDT)										(CDT)		
2100 - 2300	16	17	18	1730 - 2200	19	20	1700 (CDT)	1800 (CDT)	21	1130 - 1330	1400 - 2200	ı
(CDT) 2100 -	00	0.4	0.5	(CDT)		07				(CDT) 1130 -	(CDT)	L
2300	23	24	25		26	27			28	1330		
(CDT) 2100 -	30									(CDT)		
2300 (CDT)	30											
(CDT)				<b>JULY 201</b>	9							
SUND	AY	MONDAY	TUESDAY	WEDNESDAY		THURSDAY		FRIDAY		SA	TURDAY	_
		1	2	1730 -	3	Holiday <b>4</b>			5	1130 -		
				2200 (CDT)						1330 (CDT)		
2100 - 2300	7	8	9		10	11			12	1130 - 1330		
(CDT)										(CDT)		
2100 - 2300	14	15	16	1730 - 2200	17	18			19	1130 - 1330		
(CDT)				(CDT)						(CDT)		
2100 - 2300	21	22	23		24	25			26	1130 - 1330	1400 - 2200	
(CDT) 2100 -			REQ Cycle 30	1730 -	0.4					(CDT)	(CDT)	
2300	28	29	REQ Cycle Alignment	2200	31							
(CDT)				(CDT)								_

HELPDESK HOLIDAY SCHEDULE

4 July - Thursday (Independence Day) - Minimal Staff

MS-ID Do	wn for REQ L	.oad	TYCOM Requisition	n Review	MCA	Requisition Review			
PC Requisi	tion Scrub		Available for AC/F1	S Applications	CMS-	ID Command Commer	nts Only (No Application	ns allowe	ed)
etailers Mal	ke Selections		CMS-ID Down for N	/laintenance	CMS-	ID Down for REQ Cycl	le Alignment (2100 - 23	30 CST)	
			CM	S-ID Down for Syste	m Proces	ssing			
				AUGUST 2					
SUND	DAY	MONDAY	TUESDAY	WEDNESDA	Υ	THURSDAY	FRIDAY	SA	TURDAY
						1	2		
2100 -	4	5		6 1730	- 7	8	9	1130 -	1
2300 (CDT)				2200 (CDT				1330 (CDT)	
2100 - 2300 (CDT)	11	12	1	3	14	15	16	1130 - 1330 (CDT)	1
2100 - 2300	18	19	2	1730		22	1700 1800 <b>23</b> (CDT)	1130 - 1330	1400 - 2200
(CDT)				(CDT	)			(CDT)	(CDT)
2100 - 2300 (CDT)	25	26	2	27	28	29	30	1130 - 1330 (CDT)	3
				SEPTEMBE	₹ 2019	)			
SUND	DAY	MONDAY	TUESDAY	WEDNESDA	Y	THURSDAY	FRIDAY	SA	TURDAY
2100 - 2300 (CDT)	1	Holiday <b>2</b>		3 1730 2200 (CDT		5	6	1130 - 1330 (CDT)	
2100 - 2300 (CDT)	8	9	1	0	11	12	13	1130 - 1330 (CDT)	1
2100 - 2300 (CDT)	15	16	1	7 1730 2200 (CDT		19	20	1130 - 1330 (CDT)	2
2100 - 2300 (CDT)	22	23		24	25	26	27	1130 - 1330 (CDT)	1400 - 2200 (CDT)
2100 - 2300 (CDT)	29	30	REQ Cycle Alignment					, ,	()

HELPDESK HOLIDAY SCHEDULE

2 September - Monday (Labor Day) - Minimal Staff